



J&L Manufacturing, Inc.

Standard Limited Warranty



LIMITED WARRANTY

THIS LIMITED WARRANTY COVERS J&L MANUFACTURING, INC. (J&L) VFD WITH BYPASS (collectively, the “Bypass”). THIS LIMITED WARRANTY ONLY APPLIES TO THE ORIGINAL PURCHASER OF A BYPASS. THE EXCLUSIVE REMEDIES, AND J&L’S SOLE LIABILITY, AS TO ANY WARRANTY CLAIM FOR ALL BYPASS SOLD BY J&L ARE AS SET FORTH BELOW. SUCH REMEDIES ARE IN LIEU OF ANY OTHER LIABILITY OR OBLIGATION OF J&L, INCLUDING, WITHOUT LIMITATION, ANY LIABILITY OR OBLIGATION FOR DAMAGE, LOSS, OR INJURY (WHETHER DIRECT, INDIRECT, EXEMPLARY, SPECIAL, CONSEQUENTIAL, PUNITIVE OR INCIDENTAL) ARISING OUT OF OR IN CONNECTION WITH THE DELIVERY, USE, OR PERFORMANCE OF ITS BYPASS. CREDIT, REPAIR, OR REPLACEMENT (AT J&L’S OPTION) IS THE SOLE REMEDY PROVIDED HEREUNDER. NO EXTENSION OR MODIFICATION OF THIS WARRANTY WILL BE BINDING UPON J&L UNLESS SET FORTH IN WRITING AND SIGNED BY A J&L AUTHORIZED REPRESENTATIVE OR PROVIDED DIRECTLY TO THE ORIGINAL PURCHASER OR END USER BY J&L.

PRODUCT WARRANTY TERMS

Subject to applicable law and compliance with the terms of this Limited Warranty, J&L warrants that all Products will be free from defects in workmanship and materials for the following periods or as set forth in a separate agreement between J&L and the original purchaser or end user:

1. Variable Frequency Drive devices (VFD) with bypass: Sixty (60) Months from J&L’s Date of Shipment or the Date of Installation, at J&L’s Discretion.

WARRANTY PERIOD

If the original purchaser or end user is unable to present an invoice to J&L for the Products covered by this Limited Warranty or show documentation sufficient to identify the date of installation, J&L may, in its discretion, treat the Warranty Period as having commenced on the date of manufacture of the Products. This Limited Warranty does not cover defects caused by normal wear and tear or maintenance.

J&L’s sole liability, and the original purchaser’s or end user’s exclusive remedy, which shall be determined in J&L’s sole discretion, is limited to replacement or repair of the relevant Product(s) or a credit for the purchase price of the relevant Product(s).

Replacement Products will only be warranted for the remainder of the original Warranty Period, and the Warranty Period does not restart.

WARRANTY EXCLUSIONS

This LIMITED warranty is void with respect to any Product OR SERVICE that is:

1. altered or repaired by anyone other than J&L’s authorized employees or agents;
2. installed, used, serviced, or maintained in a manner that fails to conform with J&L’s documentation, technical or instruction bulletins, notifications of vulnerabilities or technical issues, or training for the Products;
3. lost or damaged, tampered with, or destroyed due to:
 - (A) rough or negligent treatment of the Product (including, without limitation, damage during shipment back to J&L caused by improper packaging on return);
 - (B) an act of God (including, without limitation, lightning or related voltage surges); or
 - (C) any other cause not within J&L’s control.
4. Software, firmware, or any subscription-based service, including failure to install recommended patches or updates.
5. Cybersecurity vulnerabilities, network configuration issues, or compatibility with third-party systems or software.
6. Products not manufactured by J&L, consumables items, spare parts, or items with a normal life inherently shorter than the warranty period (including but not limited to fuses, fans, relays, and similar components). Such items are expressly excluded from warranty coverage, regardless of the general warranty period.

PROCEDURE FOR WARRANTY CLAIMS

If, during the applicable Warranty Period, the original purchaser or end user believes there is a defect in material or workmanship covered by this Limited Warranty, the end user must immediately discontinue use. If the purchaser is not the end user, the purchaser must instruct the end user to discontinue use. The following steps must then be followed:



1. Contact Honeywell VFD Tech Support at 888-516-9347 (Option 4).
2. If unresolved, obtain a Honeywell Case Number.
3. Contact J&L Tech Support at 984-225-2900.

If it is determined that a replacement is required:

4. Obtain an RMA Number from J&L (mandatory for all warranty returns).
5. Issue a Purchase Order (PO):
 - a) The customer issues a PO for a replacement unit.
 - b) J&L ships a replacement unit to the customer.
6. Return the defective unit:
 - a) The customer unpacks and installs the replacement unit.
 - b) The defective unit must be placed back into the shipping container provided.
 - c) J&L arranges shipment back to J&L.
7. Inspection by J&L:
 - a) If the returned unit is found to be defective, a credit will be issued or the replacement confirmed.
 - b) If the returned unit is found to be operational and without defect, the unit will be returned to the customer, who will be charged for return shipping.
8. Required Documentation:
 - a) Customer must provide model number, serial number/date code, invoice copy, and description of the problem.
9. Shipping Costs:
 - a) Customer pays outbound shipping.
 - b) J&L covers return shipping only if a defect is confirmed.

WARRANTY DISCLAIMERS

1. J&L makes no representation or warranty of any kind as to the security and functionality of the Products or that the Products will prevent any personal injury or property loss, fire, or otherwise; or that the Products will in all cases provide adequate warning or protection. The original purchaser and all end users acknowledge that properly installed and maintained products (including following all technical instruction bulletins, vulnerability notices, and installing all recommended software/firmware updates) may only reduce risks but are not insurance or guarantees. Credits issued will be based on the lesser of (a) the original invoice value or (b) J&L's lowest distributor net price in effect at the time of the claim.
2. The express warranties of J&L stated herein do not apply to products not manufactured by J&L, software, consumable items or items that have a normal life inherently shorter than the warranty period, spare parts, or services. The warranties, if any, applicable to any software or software component shall be solely as stated in such other license agreement or document. J&L makes no warranties that the software components of any product will operate in conjunction with any other software or with any equipment other than the products. The original purchaser acknowledges that J&L has no obligation to provide any form of cybersecurity or data protection relating to the operation of the products or the network environment. The original purchaser further acknowledges that J&L has no obligation to guarantee continued operation and functionality of the products beyond their stated lifecycle.

GOVERNING LAW

This Limited Warranty is governed by the same choice of law set forth in the applicable J&L Terms and Conditions of Product Sales (available at <https://hwil.co/HBTLegal>), without regard to conflicts of law principal.

SEVERABILITY

If any provision of this Limited Warranty is held to be void or unenforceable, such provision will be deemed stricken or modified to the extent necessary to make it lawful, and all other provisions of this Limited Warranty shall remain in full force and effect.

CREDIT / REFUND POLICY

Credit will be issued in an amount equal to the lesser of:

1. The original invoice amount, or
2. J&L's lowest distributor net price in effect at the time of the claim.